Carroll Shelby Wheel Company WARRANTY/RETURN POLICY



In the event that a Carroll Shelby wheel (or wheels) needs to be returned under warranty due to a failure in material and/or workmanship, the wheel (or wheels) must be returned to the Authorized Dealer place of purchase. The items listed below are the terms and conditions of our warranty/return policy. All listed warranty claim conditions set forth in this document must be adhered to or the warranty claim will be void.

- 1. The customer must notify the Authorized Dealer place of purchase of a failure in material or workmanship within the stated warranty period of 12 months from date of purchase.
- 2. The customer must provide the original proof of purchase document along with pictures of the areas of the wheel in question prior to any claim.
- 3. Wheel finishes described in our warranty as chrome plated and/or painted wheel finishes require proper care and maintenance. Painted wheel finishes are to be cleaned with mild soap and water. Warranty claims for damage to painted surfaces due to the use of chemicals or improper care and maintenance will void the warranty.
- 4. Any damage to the wheel due to an impact with a road hazard such as pot holes, objects in the road or curbs, are not covered under the warranty. We will not accept any warranty claim on wheels that show damage due to impact of any kind.
- 5. The authorization to return the wheel (or wheels) to the Authorized Dealer will be issued by the Carroll Shelby Wheel Company once we receive the original proof of purchase and pictures of the area in question. The wheel (or wheels) must have the defective area(s) marked and returned in the original boxes, including proper protective packaging. The shipping costs are the responsibility of the customer to return the product to the Carroll Shelby Wheel Company headquarters.

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