Update and recovery

Refresh your PC without affecting your files.
If your PC isn't running well, you can refresh it without losing your photos, music, videos, and other personal files.
Get started

Remove everything and reinstall Windows.
If you want to recycle your PC or start over completely, you can reset it to its factory settings.
Get started

Advanced startup.
Start up from a device or disk (such as a USB drive or optical disc) and change Windows startup settings or restore Windows from a system image. This will restart your PC.
Restart now
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[Image of computer screen with options: Update and recovery, Recovery, and recovery options]

- [Restart now]

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[Image of computer screen with options: Choose an option]

- [Troubleshoot]
  - Refresh or reset your PC, or use advanced tools

- [Turn off your PC]
Restart to change Windows options such as:

- Enable low-resolution video mode
- Enable debugging mode
- Enable boot logging
- Enable Safe Mode
- Disable driver signature enforcement
- Disable early-launch anti-malware protection
- Disable automatic restart on system failure

Press a number to choose from the options below:

Use number keys or function keys F1-F9.

1) Enable debugging
2) Enable boot logging
3) Enable low-resolution video
4) Enable Safe Mode
5) Enable Safe Mode with Networking
6) Enable Safe Mode with Command Prompt
7) Disable driver signature enforcement
8) Disable early launch anti-malware protection
9) Disable automatic restart after failure

Press F10 for more options
Press Enter to return to your operating system

Press 7-Disable driver signature enforcement
Reboots, then go to Desktop

In Desktop, go to Settings

Note: To get to this menu slide cursor to the upper or lower right side of screen
Hardware and Sound

Under Devices and Printers
click Device Manager
NOTE: Make sure MSD product is connected to PC.

Other Devices > MSD Virtual COM Port > "Right Click" select Update Driver

How do you want to search for driver software?

- Search automatically for updated driver software
  Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation settings.

- Browse my computer for driver software
  Locate and install driver software manually.

Browse my computer for driver software
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Update Driver Software - MSD Virtual COM Port

Browse for driver software on your computer

Search for driver software in this location:

C:\Program Files (x86)\MSD View

Include subfolders

Let me pick from a list of device drivers on my computer
This list will show installed driver software compatible with the device, and all driver software in the same category as the device.

Next Cancel

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Browse or type path. Normally found in C:\Program Files(X86)\MSD View

Windows Security

Windows can't verify the publisher of this driver software

Don't install this driver software
You should check your manufacturer's website for updated driver software for your device.

Install this driver software anyway
Only install driver software obtained from your manufacturer's website or disc. Unsigned software from other sources may harm your computer or steal information.

See details
Successful update shown. Close and start MSD View.